# Office of the Communications Security Establishment Commissioner

2014-15

**Report on Plans and Priorities** 

The Honourable Robert Nicholson, P.C., Q.C., M.P. Minister of National Defence

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## 2014-15 ESTIMATES

PART III – Departmental Expenditure Plans: Reports on Plans and Priorities

#### **Purpose**

Reports on Plans and Priorities (RPP) are individual expenditure plans for each department and agency. These reports provide increased levels of detail over a three-year period on an organization's main priorities by strategic outcome, program and planned/expected results, including links to related resource requirements presented in the Main Estimates. In conjunction with the Main Estimates, Reports on Plans and Priorities serve to inform members of Parliament on planned expenditures of departments and agencies, and support Parliament's consideration of supply bills. The RPPs are typically tabled soon after the Main Estimates by the President of the Treasury Board.

#### **Estimates Documents**

The Estimates are comprised of three parts:

Part I - Government Expenditure Plan - provides an overview of the Government's requirements and changes in estimated expenditures from previous fiscal years.

Part II - Main Estimates - supports the appropriation acts with detailed information on the estimated spending and authorities being sought by each federal organization requesting appropriations.

In accordance with Standing Orders of the House of Commons, Parts I and II must be tabled on or before March 1

Part III - Departmental Expenditure Plans - consists of two components:

- Report on Plans and Priorities (RPP)
- Departmental Performance Report (DPR)

DPRs are individual department and agency accounts of results achieved against planned performance expectations as set out in respective RPPs.

The DPRs for the most recently completed fiscal year are tabled in the fall by the President of the Treasury Board.

Supplementary Estimates support Appropriation Acts presented later in the fiscal year. Supplementary Estimates present information on spending requirements that were either not sufficiently developed in time for inclusion in the Main Estimates or have subsequently been refined to account for developments in particular programs and services. Supplementary Estimates also provide information on changes to expenditure forecasts of major statutory items as well as on such items as: transfers of funds between votes; debt deletion; loan guarantees; and new or increased grants.

For more information on the Estimates, please consult the <u>Treasury Board Secretariat website</u>. i

#### Links to the Estimates

As shown above, RPPs make up part of the Part III of the Estimates documents. Whereas Part II emphasizes the financial aspect of the Estimates, Part III focuses on financial and non-financial performance information, both from a planning and priorities standpoint (RPP), and an achievements and results perspective (DPR).

The Management Resources and Results Structure (MRRS) establishes a structure for display of financial information in the Estimates and reporting to Parliament via RPPs and DPRs. When displaying planned spending, RPPs rely on the Estimates as a basic source of financial information.

Main Estimates expenditure figures are based on the Annual Reference Level Update which is prepared in the fall. In comparison, planned spending found in RPPs includes the Estimates as well as any other amounts that have been approved through a Treasury Board submission up to February 1<sup>st</sup> (See Definitions section). This readjusting of the financial figures allows for a more up-to-date portrait of planned spending by program.

#### Changes to the presentation of the Report on Plans and Priorities

Several changes have been made to the presentation of the RPP partially to respond to a number of requests – from the House of Commons Standing Committees on Public Accounts (PAC - Report 15<sup>ii</sup>), in 2010; and on Government and Operations Estimates (OGGO - Report 7<sup>iii</sup>), in 2012 – to provide more detailed financial and non-financial performance information about programs within RPPs and DPRs, thus improving the ease of their study to support appropriations approval.

- In Section II, financial, human resources and performance information is now presented at the Program and Sub-program levels for more granularity.
- The report's general format and terminology have been reviewed for clarity and consistency purposes.
- Other efforts aimed at making the report more intuitive and focused on Estimates information were made to strengthen alignment with the Main Estimates.

#### How to read this document

RPPs are divided into four sections:

#### Section I: Organizational Expenditure Overview

This Organizational Expenditure Overview allows the reader to get a general glance at the organization. It provides a description of the organization's purpose, as well as basic financial and human resources information. This section opens with the new Organizational Profile, which displays general information about the organization, including the names of the minister and the deputy head, the ministerial portfolio, the year the organization was established, and the main legislative authorities. This subsection is followed by a new subsection entitled Organizational Context, which includes the *Raison d'être*, the Responsibilities, the Strategic Outcomes and Program Alignment Architecture, the Organizational Priorities and the Risk Analysis. This section ends with the Planned Expenditures, the Alignment to Government of Canada Outcomes, the Estimates by Votes and the Contribution to the Federal Sustainable Development Strategy. It should be noted that this section does not display any non-financial performance information related to programs (please see Section II).

#### Section II: Analysis of Program(s) by Strategic Outcome(s)

This Section provides detailed financial and non-financial performance information for strategic outcomes, Programs and sub-programs. This section allows the reader to learn more about programs by reading their respective description and narrative entitled "Planning Highlights". This narrative speaks to key services or initiatives which support the plans and priorities presented in Section I; it also describes how performance information supports the organization's strategic outcome or parent program.

#### Section III: Supplementary Information

This section provides supporting information related to organizational plans and priorities. In this section, the reader will find future-oriented statement of operations and a link to supplementary information tables regarding transfer payments, as well as information related to the greening government operations, internal audits and evaluations, horizontal initiatives, user fees, major crown and transformational projects, and up-front multi-year funding, where applicable to individual organizations. The reader will also find a link to the *Tax Expenditures and Evaluations* publication, produced annually by the Minister of Finance, which provides estimates and projections of the revenue impacts of federal tax measures designed to support the economic and social priorities of the Government of Canada.

#### Section IV: Organizational Contact Information

In this last section, the reader will have access to organizational contact information.

#### **Definitions**

#### Appropriation

Any authority of Parliament to pay money out of the Consolidated Revenue Fund.

#### Budgetary Vs. Non-budgetary Expenditures

Budgetary expenditures – operating and capital expenditures; transfer payments to other levels of government, organizations or individuals; and payments to crown corporations. Non-budgetary expenditures – net outlays and receipts related to loans, investments and advances, which change the composition of the financial assets of the Government of Canada

#### Expected Result

An outcome that a program is designed to achieve.

#### Full-Time Equivalent (FTE)

A measure of the extent to which an employee represents a full person-year charge against a departmental budget. FTEs are calculated as a ratio of assigned hours of work to scheduled hours of work. Scheduled hours of work are set out in collective agreements.

#### Government of Canada Outcomes

A set of high-level objectives defined for the government as a whole.

#### Management Resources and Results Structure (MRRS)

A common approach and structure to the collection, management and reporting of financial and non-financial performance information.

An MRRS provides detailed information on all organizational programs (e.g.: program costs, program expected results and their associated targets, how they align to the government's priorities and intended outcomes, etc.) and establishes the same structure for both internal decision making and external accountability.

#### Planned Spending

For the purpose of the RPP, planned spending refers to those amounts for which a Treasury Board (TB) submission approval has been received by no later than February 1, 2014. This cut-off date differs from the Main Estimates process. Therefore, planned spending may include amounts incremental to planned expenditure levels presented in the 2014-15 Main Estimates.

#### Program

A group of related resource inputs and activities that are managed to meet specific needs and to achieve intended results, and that are treated as a budgetary unit.

#### Program Alignment Architecture

A structured inventory of an organization's programs, where programs are arranged in a hierarchical manner to depict the logical relationship between each program and the Strategic Outcome(s) to which they contribute.

#### Spending Areas

Government of Canada categories of expenditures. There are <u>four spending areas</u><sup>iv</sup> (social affairs, economic affairs, international affairs and government affairs) each comprised of three to five Government of Canada outcomes.

#### Strategic Outcome

A long-term and enduring benefit to Canadians that is linked to the organization's mandate, vision, and core functions.

#### Sunset Program

A time-limited program that does not have on-going funding or policy authority. When the program is set to expire, a decision must be made as to whether to continue the program. (In the case of a renewal, the decision specifies the scope, funding level and duration).

#### Whole-of-Government Framework

A map of the financial and non-financial contributions of federal organizations receiving appropriations that aligns their Programs to a set of high level outcome areas defined for the government as a whole.

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## **Commissioner's Message**

I am pleased to present the 2014-2015 *Report on Plans and Priorities* for the Office of the Communications Security Establishment Commissioner (the office), my first as Commissioner. This report details the plans and priorities of the office over the next three years.

My mandate and my responsibilities remain virtually unchanged from year to year. As Commissioner, I am required to review the activities of the Communications Security Establishment Canada (CSEC), and, annually, to provide assurance to the Minister of National Defence, who is accountable for CSEC, and through him to Parliament and to all Canadians, that CSEC complies with the law in fulfilling its legislated mandate and in so doing protects the privacy of Canadians. Should I find an instance where I believe CSEC may not have complied with the law, I am required by legislation to inform the Minister and the Attorney General. This report on plans and priorities describes what the office will be doing to ensure the review program remains effective in response to changes in the priorities of the government and CSEC.

The office will continue to engage, develop and train its review professionals and provide them with the tools and practices necessary to conduct timely and comprehensive reviews and studies. It will also continue to refine its review criteria in order to be able to identify areas within CSEC activities that pose the greatest risk to compliance with the laws of Canada and to safeguarding the privacy of Canadians.

The office will continue to promote and participate in exchanges with other review agencies both nationally and internationally. These exchanges present opportunities to benefit from best practices which will contribute to the quality and efficiencies of our own reviews.

The current public and media interest in the review and oversight of CSEC requires that the office increase communications to help ensure that public discourse is based on fact and on as fulsome information as possible within the confines of the *Security of Information Act*.

As always, the office will continue to look at how it provides its internal services program with a view to improving the quality, cost and timeliness of the services provided to the review program while respecting the compliance requirements of the central agencies.

The Honourable Jean-Pierre Plouffe Commissioner January 31, 2014

## Section I: Organizational Expenditure Overview

#### **Organizational Profile**

**Minister:** The Honourable Robert Nicholson

Deputy head: The Honourable Jean-Pierre Plouffe

Ministerial portfolio: National Defence

Year established: June 19, 1996

#### Main legislative authorities:

National Defence Act<sup>v</sup>; Inquiries Act<sup>vi</sup>; Security of Information Act vii

Other: April 1, 2008 the Commissioner's office was granted its own appropriation

## **Organizational Context**

#### Raison d'être

The position of Communications Security Establishment Commissioner was created to review the activities of Communications Security Establishment Canada (CSEC) to determine whether it performs its duties and functions in accordance with the laws of Canada. This includes having due regard for the privacy of Canadians. The Commissioner's office exists to support the Commissioner in the effective discharge of his mandate.

#### Responsibilities

The duties of the Commissioner are set out under subsections 273.63(2) and (3) and 273.65(8) of the *National Defence Act (NDA)*: *NDA* 273.63(2)

- a. to review the activities of the Establishment [CSEC] to ensure that they are in compliance with the law:
- b. in response to a complaint, to undertake any investigation that the Commissioner considers necessary;
- c. to inform the Minister of National Defence and the Attorney General of Canada of any activity of the Establishment that the Commissioner believes may not be in compliance with the law;

NDA 273.63(3)

... within 90 days after the end of each fiscal year, submit an annual report to the Minister on the Commissioner's activities and findings ...;

NDA 273.65(8)

... review activities carried out under an [ministerial] authorization .... to ensure that they are authorized and report annually to the Minister on the review;

Additionally, under Section 15 of the *Security of Information Act*, the Commissioner is mandated:

to receive information from persons who are permanently bound to secrecy and who seek to defend the release of classified information about Communications Security Establishment Canada on the grounds that it is in the public interest.

#### Strategic Outcome and Program Alignment Architecture (PAA)

1 Strategic Outcome: The Communications Security Establishment Canada performs its duties and functions in accordance with the laws of Canada and with due regard for the privacy of Canadians.

#### 1.1 Program: Review Program

#### **Internal Services**

**Organizational Priorities** 

Priority

Type¹

Strategic Outcome(s) and/or Program(s)\*

Improve the effectiveness and efficiency of the review program

Type¹

Ongoing

The Communications Security
Establishment Canada performs its duties and functions in accordance with the laws of Canada. This includes safeguarding the privacy of Canadians.

<sup>1.</sup> Type is defined as follows: previously committed to—committed to in the first or second fiscal year prior to the subject year of the report; ongoing—committed to at least three fiscal years prior to the subject year of the report; and new—newly committed to in the reporting year of the RPP or DPR. If another type that is specific to the department is introduced, an explanation of its meaning must be provided.

<sup>4</sup> Organizational Expenditure Overview

#### **Description**

#### Why is this a priority?

The review program in its design and application must address two significant issues – the size of CSEC operations relative to the size of the office and the changing technology that CSEC must employ in order to be successful in the pursuit of its lawful mandate.

By addressing the effectiveness and efficiency of the review program, the office can address these issues. In its design, the review program must be comprehensive, responsive, independent and reliable. The application of the review methodology, based on standard and accepted audit practices adapted to review, must provide the structure, processes and practices to be followed by review officers during the conduct of their reviews. The review officers must maintain skill levels. Subject matter experts are employed to supplement existing review skill sets, on a part-time basis, to address specific and highly technical review areas. Reviews must be performed and completed in a timely manner and on a professional basis. The results and recommendations must be based on rigorous, balanced and comprehensive review that encourages acceptance and implementation by CSEC. Overall, the review program must be capable of generating sufficient information to enable the Commissioner to provide assurance to the Minister of National Defence, Parliamentarians and ultimately to all Canadians that the Communications Security Establishment Canada performs its duties and functions in accordance with the laws of Canada, including safeguarding the privacy of Canadians.

The review program of the office must continuously review its processes and remain abreast of changes in CSEC's structure and activities. The review program does not have the resources to review all CSEC activities each year, which would not be a reasonable approach. Instead, the review program is designed to identify which CSEC activities pose the greatest risk to non-compliance with the laws of Canada and to the privacy of Canadians. Reviews must be scheduled to address the areas of greatest concern while ensuring the availability of the appropriate skill sets within the office.

Priority	Type <sup>2</sup>	Strategic Outcome(s) and/or Program(s)*
Improve the effectiveness and efficiency of the review program	Ongoing	The Communications Security Establishment Canada performs its duties and functions in accordance with the laws of Canada. This includes safeguarding the privacy of Canadians.

#### **Description**

#### What are the plans for meeting this priority?

- Maintain an effective working relationship with CSEC in order to fully understand its management, operational and control frameworks and any changes being made to them;
- Continuously review and refine the criteria used to assess risk, to identify areas of significance and relevance, to set priorities and to develop the review work plan required to provide the appropriate coverage necessary to permit assurances to the Minister;
- Train and develop review resources and provide them with the necessary tools and techniques to complete their reviews in a comprehensive and efficient manner;
- Provides to the review professionals a career path and opportunities for advancement to the extent possible;
- Perform joint reviews of certain activities, where possible;
- Expand efforts to further educate the public on the mandate of the office and how it operates, all within the constraints of national security, and provide further opportunities for discussion and exchange of ideas with outside experts in the fields of national security and privacy; and
- Further promote sharing of perspectives and practices with international partners to enhance review and oversight.

<sup>2.</sup> Type is defined as follows: previously committed to—committed to in the first or second fiscal year prior to the subject year of the report; ongoing—committed to at least three fiscal years prior to the subject year of the report; and new—newly committed to in the reporting year of the RPP or DPR. If another type that is specific to the department is introduced, an explanation of its meaning must be provided.

## **Risk Analysis**

## **Key Risks**

Risk	Risk Response Strategy	Link to Program Alignment
	rush response scrategy	Architecture
Deterioration of working relationship with CSEC	Continue to work on a professional basis with all levels of CSEC management to increase our knowledge of CSEC priorities, legal, policy and management issues of significance.  Continue to engage with management and staff of review areas on review plans, findings and recommendations to help ensure that reviews are effective and recommendations, where made, will be implemented.	The Communications     Security Establishment     Canada performs its     duties and functions in     accordance with the laws     of Canada. This includes     safeguarding the privacy     of Canadians.
Review coverage inadequate to provide assurance to the Minister	Continue to review and refine the criteria to identify areas of greatest risk of noncompliance with the laws of Canada.  Incorporate sufficient flexibility in the work plan to allow for changing review priorities to be addressed on a timely basis.	The Communications     Security Establishment     Canada performs its     duties and functions in     accordance with the laws     of Canada. This includes     safeguarding the privacy     of Canadians.
	Continue to improve review methodologies and practices to ensure that reviews are well planned, conducted and reported upon.	
	Continue to explore collaboration with other review bodies.	
	Provide professional development opportunities to allow for review skill sets to be strengthened and	

	expanded.	
Loss of confidence by the public that CSEC is under rigorous review.	Increase the opportunities for more open and frank discussions with academics and professionals interested in security and intelligence on the role, responsibilities and practices of the office.  Provide a more comprehensive website, with a section devoted to questions and answers further describing who we are, what we do and how we do it.	The Communications     Security Establishment     Canada performs its     duties and functions in     accordance with the laws     of Canada. This includes     safeguarding the privacy     of Canadians.

As always, the success of the review program depends on the effectiveness of the relationship between the office and CSEC. This relationship must be founded on mutual respect and trust and must permeate all aspects of review planning, execution and reporting. Failure to have such a relationship due to bad faith of either party would compromise the review process, along with the assurances the Commissioner could provide to the Minister and, ultimately, the trust of Parliament and the public that the secret agency is complying with the law.

Failure to identify the areas of greatest risk or to adequately review areas identified as significant and relevant could prevent the Commissioner from being able to provide the Minister with the assurance that CSEC is performing its duties and functions in accordance with the laws of Canada including safeguarding the privacy of Canadians.

There is a need to further inform Parliament and the public on the roles and responsibilities of Canada's security and intelligence agencies and on their respective review bodies. While acknowledging that there are details that would be inappropriate to disclose, failure to enlighten the public may result in discussions and decisions that are not based on a knowledgeable and thoughtful consideration of all of the facts.

## **Planned Expenditures**

**Budgetary Financial Resources (Planned Spending—dollars)** 

2014–15	2014–15	2015–16	2016–17
Main Estimates	Planned Spending	Planned Spending	Planned Spending
2,024,288	2,024,288	2,034,288	2,124,288

**Human Resources (Full-time equivalents—FTEs)** 

2014–15	2015–16	2016–17
11.5	11.5	11.5

#### **Budgetary Planning Summary for Strategic Outcome(s) and Program(s) (dollars)**

Strategic Outcome, Program and Internal Services	2011–12 Expenditures	2012–13 Expenditures	2013–14 Forecast Spending	2014–15 Main Estimates	2014–15 Planned Spending	2015–16 Planned Spending	2016–17 Planned Spending
	e: The Communication his includes safeguare			performs its dut	ies and functior	ns in accordanc	ce with the
Review Program	1,052,044	1,662,369	1,500,813	1,489,913	1,489,913	1,497,213	1,562,913
Internal Services	890,384	623,250	484,294	534,375	534,375	537,075	561,375
Total	1,942,428	2,285,719	1,985,107	2,024,288	2,024,288	2,034,288	2,124,288

The spending, actual, forecast and planned, has remained relatively constant since 2011-12 at approximately \$2/2.1 million with the exception of 2012-13. The increase in 2012-13 expenditures was entirely attributable to the cost of the security retrofit and expansion of the physical space. The planned spending 2016-17 represents the office operating at capacity.

The forecast spending for 2013-14, the Main Estimates/planned spending for 2014-15 and the planned spending for 2015-16 are reduced (\$100 thousand in both 13-14 and 14-15 and \$90 thousand in 15-16) as a result of repayment of the authorities advanced to the office for construction in 2012-13 (reprofiling).

## **Alignment to Government of Canada Outcomes**

2014–15 Planned Spending by Whole-of-Government-Framework Spending Areaviii (dollars)

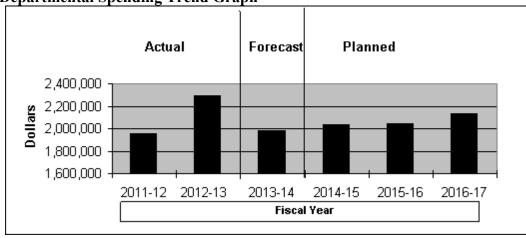
Strategic Outcome	Program	Spending Area	Government of Canada Outcome	2014–15 Planned Spending
The Communications Security Establishment Canada performs its duties and functions in accordance with the laws of Canada. This includes safeguarding the privacy of Canadians.	Review Program	Social Affairs	A safe and secure Canada	2,024,288

#### **Total Planned Spending by Spending Area (dollars)**

Spending Area	Total Planned Spending
Economic Affairs	
Social Affairs	2,024,288
International Affairs	
Government Affairs	

## **Departmental Spending Trend**





The increase in actual spending in 2012-13 resulted from the cost of construction related to the expansion and security retrofit of office space. This additional office space was necessary to allow the review program to increase staff. The authorities to provide for these increased expenditures were advanced from the authorities of the next three years (reprofiling).

For the period 2013-14 to 2015-16, the authorities available and the forecast and planned expenditures related to these authorities were reduced as the office repaid authorities advanced in 2012-13. In 2016-17, with the advanced authorities fully repaid, the planned expenditures are at \$2.1 million.

#### **Estimates by Vote**

For information on the Office of the Communications Security Establishment Commissioner's organizational appropriations, please see the <u>2014–15 Main Estimates publication</u>. ix

#### **Contribution to the Federal Sustainable Development Strategy (FSDS)**

The <u>2013-16 Federal Sustainable Development Strategy (FSDS)</u><sup>x</sup>, tabled on November 4, 2013, guides the Government of Canada's 2013-16 sustainable development activities. The FSDS articulates Canada's federal sustainable development priorities for a period of three years, as required by the *Federal Sustainable Development Act* (FSDA). The Office contributes to Theme IV – Shrinking the Environment Footprint – Beginning with Government.

The Office of the Communications Security Establishment Commissioner also ensures that its decision-making process includes a consideration of the FSDS goals and targets through the strategic environmental assessment (SEA). An SEA for policy, plan or program proposals includes an analysis of the impacts of the proposal on the environment, including on the FSDS goals and targets. The results of SEAs are made public when an initiative is announced or approved, demonstrating that environmental factors were integrated into the decision-making process.

For additional details on the Office's activities to support sustainable development please see Section II of this RPP.

For complete details on the FSDS, please see the <u>Federal Sustainable Development Strategy</u><sup>xi</sup> website.

## Section II: Analysis of Program by Strategic Outcome

**Strategic Outcome:** The Communications Security Establishment Canada performs its duties and functions in accordance with the laws of Canada. This includes safeguarding the privacy of Canadians.

**Program:** The Communications Security Establishment Canada Review Program **Description:** The review program includes research, monitoring, planning, the conduct of reviews and the reporting of results. In addition, it also includes consultations and communications with CSEC officials, with other review bodies and other government officials, as required.

#### **Budgetary Financial Resources (dollars)**

2014–15	2014–15	2015–16	2016–17
Main Estimates	Planned Spending	Planned Spending	Planned Spending
1,489,913	1,489,913	1,497,213	1,562,913

#### **Human Resources (FTEs)**

2014–15	2015–16	2016–17
8.5	8.5	8.5

#### **Performance Measurement**

<b>Expected Results</b>	Performance Indicators	Targets	Date to be Achieved
Reviews are completed within targeted time frames as established by the Commissioner	% of reviews completed within targeted time frames	80%	March 31, 2015
Recommendations resulting from the reviews conducted are accepted and implemented	% of recommendations implemented	80%	March 31, 2015
Negative findings addressed	% of negative findings addressed	80%	March 31, 2015

#### **Planning Highlights**

In order to achieve the expected results, the office plans to undertake the following activities:

- work to increase the effectiveness of the review program. Briefings, presentations, information sessions and roundtables will continue between the Commissioner's office and CSEC in order that the knowledge of both parties of management and operational policies and practices are current, complete and accurate;
- continue to discuss plans, performance, findings and recommendations of individual reviews with CSEC to ensure that reviews proceed as efficiently as possible and are completed in a timely manner;
- continue to review and strengthen the risk assessment process in order to identify areas and activities that present the greatest risk to compliance and privacy; and
- continue to provide training and mentoring opportunities for the review staff to upgrade their skill sets related to the effective performance of reviews.

#### **Internal Services**

**Description:** Internal Services are groups of related activities and resources that are administered to support the needs of programs and other corporate obligations of an organization. These groups are: Management and Oversight Services; Communications Services; Legal Services; Human Resources Management Services; Financial Management Services; Information Management Services; Information Technology Services; Real Property Services; Materiel Services; Acquisition Services; and Other Administrative Services. Internal Services include only those activities and resources that apply across an organization and not to those provided specifically to a program.

#### **Budgetary Financial Resources (dollars)**

2014–15	2014–15	2015–16	2016–17
Main Estimates	Planned Spending	Planned Spending	Planned Spending
534,375	534,375	537,075	561,375

#### **Human Resources (FTEs)**

2014–15	2015–16	2016–17
3	3	3

#### **Planning Highlights**

The office is a micro agency with 3 planned resources devoted to internal services. Several of the internal services that are not required on a full-time basis are provided through contractual arrangements with specialized service providers – security, informatics and technical services, human resources and finance.

The Office's internal services program must continue to effectively provide the full range of internal services to the Commissioner and to the review program while at the same time responding to the ever growing demands of the central agencies for increased transparency and accountability.

In order to effectively meet both the internal and external demands on internal services, the office plans to undertake the following activities:

- redesign, where necessary, the delivery processes for each of the services provided to the office to ensure costs are minimized;
- provide for training programs for staff to ensure that all internal services can be delivered effectively, efficiently and in compliance with the requirements of the central agencies;
- establish formal initiatives under the Federal Sustainable Development Strategy (Theme IV Shrinking the Environmental Footprint Beginning with Government) in areas such as green procurement, managed print, paper consumption and green meetings; and
- expand the administrative policies and procedures manual to address all internal services provided.

## **Section III: Supplementary Information**

## **Future-Oriented Statement of Operations**

The future-oriented condensed statement of operations presented in this subsection is intended to serve as a general overview of the Office of the Communications Security Establishment Commissioner's operations. The forecasted financial information on expenses and revenues are prepared on an accrual accounting basis to strengthen accountability and to improve transparency and financial management.

Because the future-oriented statement of operations is prepared on an accrual accounting basis and the forecast and planned spending amounts presented in other sections of this report are prepared on an expenditure basis, amounts will differ.

A more detailed future-oriented statement of operations and associated notes, including a reconciliation of the net costs of operations to the requested authorities, can be found on the Office of the Communications Security Establishment Commissioner's website<sup>xii</sup>.

## **Future-Oriented Condensed Statement of Operations For the Year Ended March 31 (dollars)**

Financial information	Estimated Results 2013–14	Planned Results 2014–15	Change
Total expenses	2,208,789	2,358,039	149,250
Total revenues	_	_	_
Net cost of operations	2,208,789	2,358,039	149,250

The overall increase is primarily due to the increase in salary and benefits. The salary and benefits of staff engaged during fiscal year 2013-14 were not full year costs but now during 2014-15 their salary and benefit costs are for the full year.

## **List of Supplementary Information Tables**

The Office does not have any supplementary information tables for inclusion in the 2014–15 Report on Plans and Priorities.

## Tax Expenditures and Evaluations

The tax system can be used to achieve public policy objectives through the application of special measures such as low tax rates, exemptions, deductions, deferrals and credits. The Department of Finance publishes cost estimates and projections for these measures annually in the <u>Tax</u> <u>Expenditures and Evaluations</u> publication. The tax measures presented in the Tax Expenditures and Evaluations publication are the sole responsibility of the Minister of Finance.

## **Section IV: Organizational Contact Information**

The Office of the Communications Security Establishment Commissioner can be reached at the following address:

Office of the Communications Security Establishment Commissioner P.O. Box 1984, Station "B" Ottawa, ON K1P 5R5

The Office may also be reached:

Telephone: 613-992-3044 Facsimile: 613-992-4096 Email: info@ocsec-bccst.gc.ca

For further information on the Office of the Communications Security Establishment Commissioner, its mandate and function, please visit our <u>website</u><sup>xiv</sup>.

### **Endnotes**

i. Treasury Board Secretariat Estimates Publications and Appropriation Acts, http://www.tbs-sct.gc.ca/ems-sgd/esp-pbc/esp-pbc-eng.asp.

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